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All round IT support for Sphere Fluidics



Sphere Fluidics is a Life Sciences technology company that spun out of a Cambridge University department. They moved into new premises on the Babraham Research Campus in early 2013. Starting out with four staff they have now grown to employ 17 staff. They needed help to set up a IT system that could handle their plans, and CEO Dr Frank Craig approached PEM IT Services to help.

“As a growing business we needed an IT partner who is flexible and can adapt to our changing requirements” says Frank. “We had worked with PEM as our accountants and were confident that they understood the type of support businesses like ours need.”

PEM IT Services worked with Sphere Fluidics to understand their business, then put together an IT system which could grow with them as the organisation developed and expanded.

PEM supplied and installed a new Windows Server to hold all the companies data files, along with new laptops and PCs for staff to work on. Microsoft Office 365 was set up to host the company’s email, a cloud based service that gives Sphere Fluidics enterprise level email for a simple monthly subscription. And a

virtual server environment was set up to provide a flexible development and testing platform.

Sphere Fluidics also has a range of specialist testing equipment, including a mass spectrometer, and these were integrated into the computer network so their test results could be easily shared around the organisation.

“We really enjoy working with Cambridge technology companies like Sphere Fluidics,” says Jon Stanton, Director of PEM IT Services. “It’s great to be able to share in their success as they grow and develop.”

Since installing the initial systems PEM IT Services have provided a full IT support service to Sphere Fluidics and its staff. This includes strategic IT advice, proactive network monitoring and management, and a speedy resolution of problems through onsite and remote assistance.

“The service from PEM IT Services has been excellent, and we have come to trust their advice and support” concludes Frank. “They are an expert firm and provide superb services.”



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